



Dear Families:

In an effort to improve the quality of our center, we would like for you to take a few minutes to fill out the survey below of your experience at Steps To Success II. As this is an anonymous survey, you do not have to write your name and can place the form in a blank envelope that will go into our "Survey Box." Please be as honest as possible, as your opinion and input is extremely valued in order to improve our overall efforts and the children's experience at Steps To Success II.

Sincerely,
Steps To Success II

email communication is extremely efficient & much appreciated!

Question:	Great	Good	Average	Poor
How would you rate the overall communication with parents?	4	3	2	1
How would you rate our curriculum / academic efforts?	✓			
How would you rate the teachers / assistants?	✓			
How would you rate our efforts in maintaining a clean environment?	✓			
How would you rate our Enrichment Programs?	✓			
How would you rate our overall quality of service?	✓			
How likely are you to recommend Steps To Success II?	✓			
How likely are you to recommend Steps To Success II to others?	✓			

I've already recommended Steps to everyone I know!

If you would change one thing from your experience with Steps To Success II, what would it be?

I would hurry up and build the facility next door so I could expand the program, if I was a Steps co-owner 😊

Date: 6/20/11

2975 Hylan Blvd • Staten Island, NY 10306

Tel: 718-351-7777 • www.stepsuccess2.com • info@stepsuccess2.com • Fax: 718-351-7778

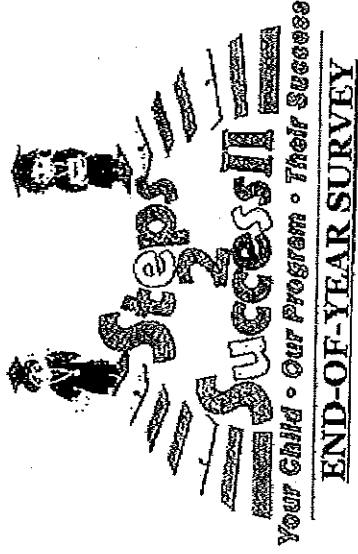
I am extremely grateful for everything you've done at Steps for my kids. You guys go far beyond of what's required and for that we can't thank you enough. From enrichment programs, to your staff and the educational curriculum, I can't find anything I would improve, I genuinely mean that. My kids are always happy and excited in the morning when we come to Steps and even when driving on Hylan on the weekend, passing by the building, they are always eager to get back to school on Monday!!!

Graduation ceremony requires a separate paragraph. I am pretty certain that not one other school/daycare on Staten Island has a graduation ceremony like yours. Kids will talk about it months later. It is truly an unforgettable day for them and for us. When I tell my friends about it, they don't believe me, I've had to show pictures just to prove I'm not making it up.

Keep up the awesome job you are doing and your waiting list will continue to grow ;)

To Steps To Success Staff and Co-Owners,

FROM THE BOTTOM OF MY HEART - Thank you!



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Sincerely,
 Steps To Success II

Question:	Great	Good	Average	Poor
How would you rate the overall communication with parents?	4	3	2	1
How would you rate our curriculum / academic efforts?	4			
How would you rate the teachers / assistants?	4			
How would you rate our efforts in maintaining a clean environment?	4			
How would you rate our Enrichment Programs?	4			
How would you rate our overall quality of service?	4			
How would you rate your overall experience at Steps To Success II?	4			
How likely are you to recommend Steps To Success II to others?	4			

If you would change one thing from your experience with Steps To Success II, what would it be?

Nothing, just keep doing what you have been doing!

Date: 06/27/11

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